



## QUARTERLY NEWSLETTER

Welcome to the **Kaukauna Utilities Connect** - our quarterly newsletter to keep customers up-to-date on all things KU. If you have any suggestions for content you'd like to see presented, please feel free to reply to this email to give us your feedback.



## THE 2025 YEAR IN REVIEW IS HERE

A lot happened in 2025! See the highlights in one quick recap. Our **2025 Year in Review** shares the projects, programs, and progress that shaped the year - including long-term infrastructure improvements, ways we supported customers, and local initiatives that strengthened the community.

As we wrap up our 2025 Strategic Intent and begin a new plan through 2030, this report reflects the priorities guiding our work: serving customers, strengthening the community, and doing so responsibly and affordably. Take a look at what was accomplished, and what we're continuing to build toward next. It's a great way to see the impact of the work happening behind the scenes every day.



## AFFORDABILITY MATTERS

We know every dollar matters. That's why we work hard to keep rates competitive while delivering reliable service. *Residential customers of KU pay approximately \$33 less for electricity on their monthly bills compared to the statewide average.*

As a locally owned, not-for-profit utility, we focus on keeping costs down for the communities we serve - and it adds up to real savings for many households.

[Learn More](#)



## HOLIDAY ENERGY USE REMINDER

If your recent electric bill looks a little higher than normal, you're not alone. The holidays often bring a jump in energy use — more cooking and baking, extra laundry, guests at home, holiday lighting, and longer hours indoors. Using more electricity can lead to a higher bill. If you're looking to bring costs down, small steps like turning off unused lights, unplugging extra devices, and lowering your thermostat a few degrees can make a difference.

[Energy Savings Tips](#)



## SCHOLARSHIP OPPORTUNITY

Parents of high school seniors: If your student is planning to continue their education after graduation, Kaukauna Utilities is proud to help. Each year, we award over \$10,000 in scholarships to support local students as they take their next step. Scholarship guidelines and applications are available on our website.

Applications are due Friday, March 13th.

[Scholarship Details](#)



## REVERSE OSMOSIS PROJECT UPDATE

If you missed it, we recently shared an update on our Reverse Osmosis water treatment project, a major, long-term investment to modernize Kaukauna's water treatment process and ensure reliable, high-quality water for years to come. The project is moving steadily forward, with construction expected to begin in Spring 2026 and completion targeted for Summer 2028.

[Read the full project update here.](#)

## RECYCLING EVENT

Save the date for the 2026 Electronics Recycling Event –  
**Saturday, April 25th, 9am – noon.**

Details coming soon!

Kaukauna Utilities is a community owned and operated electric and water utility, serving over 17,000 customers in the Kaukauna area.

**Kaukauna Utilities**

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Call (920) 766-5988

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