

KAUKAUNA UTILITIES

Connect

— Business Edition —

## QUARTERLY BUSINESS NEWSLETTER

Welcome to the **Kaukauna Utilities Connect** - our quarterly newsletter to keep business customers up-to-date on all things KU - programs, services, incentives, and more. If you have any suggestions for content you'd like to see presented, please feel free to reply to this email to give us your feedback.

Happy Holidays

FROM KAUKAUNA UTILITIES

As your community-owned utility, we're proud to support the businesses that help our local economy thrive. Whether you're looking to manage energy use more efficiently, plan ahead for growth, or simply count on safe, reliable electric and water service each day, we're here to help you succeed.

Thank you for the work you do to strengthen our community. Wishing you a bright, joyful holiday season and a prosperous year ahead!

## SIMPLIFY YOUR UTILITY ACCOUNT WITH AUTO PAY

MyAccount, our online customer portal, makes it easy for businesses to stay on top of their utility needs. View bills, track usage, make fee-free credit card payments, and choose paperless billing - all in one secure

place.

For even more convenience, enroll in **auto pay** to ensure your bill is paid automatically and on time each month. No checks, no mailing, no missed deadlines.

To get started, log in to MyAccount and select “Auto Pay – Enroll in or Manage Auto Pay” from the home page.

**Save Time with Auto Pay**



[Set up auto pay today!](#)

---

## ARE TIME OF DAY RATES RIGHT FOR YOUR BUSINESS?

Each December, Kaukauna Utilities reviews business customer usage to identify who could save by switching to a time-of-day rate, which offers lower prices during off-peak hours. If the analysis shows you could have saved over the past year, you'll receive a letter with your estimated savings and an application to switch.

Likewise, if you're currently on a time-of-day rate but no longer benefiting, we'll let you know.

Our goal is to ensure your business is on the most cost-effective rate for your operations.

[Have questions? Email us.](#)

---

## WINTER ENERGY SAVINGS TIPS

Colder weather often means higher energy use, but small, low-cost steps can help your business stay comfortable while managing heating expenses. Here are a few practical actions you can take this winter:

- Leverage natural sunlight by keeping blinds and shades open during the day to warm workspaces naturally.
- Seal gaps around windows and doors to prevent drafts and maintain consistent indoor temperatures.
- Insulate problem areas to reduce heat loss and improve overall building



efficiency.

- Use programmable or smart thermostats to automatically adjust temperatures during off-hours. Every degree you lower the setting can reduce heating costs by about 1%.

Implementing even a few of these steps can help your business operate more efficiently while keeping employees and customers comfortable all season long.

---

## CELEBRATING OUR LOCAL BUSINESS COMMUNITY

A big thank-you to all the businesses that joined us for our Business Appreciation Brat Fry! We were excited to serve nearly 1,400 brats to 66 local businesses.

We appreciate the work you do every day, and we're grateful for the opportunity to connect with you outside the usual day-to-day operations.

More business customer events are already in the works for 2026 - stay tuned for details!



---

## UPDATE ON OUR WATER TREATMENT PROJECT

Kaukauna Utilities is moving forward with our reverse-osmosis (RO) water treatment project. Following project approval earlier this year, detailed design work is now complete. Construction is scheduled to begin in Spring 2026, with full completion expected in Summer 2028.

For businesses that receive water service from us, this long-term investment will enhance water quality, reliability, and overall system performance.

Read the full [press release on our website](#).

*Kaukauna Utilities is a community owned and operated electric and water utility, serving over 17,000 customers in the Kaukauna area.*

777 Island Street  
PO Box 1777  
Kaukauna, WI 54130-7077

[kaukaunautilities.com](http://kaukaunautilities.com)

[kumail@ku-wi.org](mailto:kumail@ku-wi.org)

Call (920) 766-5721

**Power Outages/Emergencies**

Call (920) 766-5988

**Billing/Customer Service**

Call (920) 462-0234



Kaukauna Utilities | 777 Island Street bsimonson@ku-wi.org | Kaukauna, WI 54130 US

[Unsubscribe](#) | [Constant Contact Data Notice](#)



Try email marketing for free today!