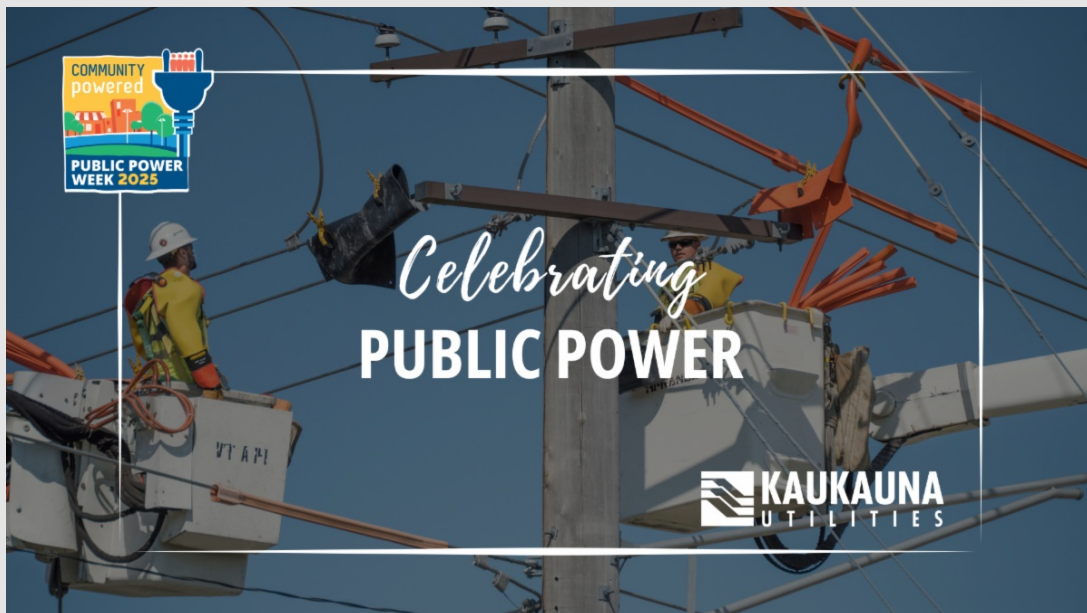




QUARTERLY NEWSLETTER

Welcome to the **Kaukauna Utilities Connect** - our quarterly newsletter to keep customers up-to-date on all things KU. If you have any suggestions for content you'd like to see presented, please feel free to reply to this email to give us your feedback.



CELEBRATING PUBLIC POWER

In early October, we joined more than 2,000 public power utilities across the country in celebrating Public Power Week - a time to recognize the value of locally owned, not-for-profit utilities like Kaukauna Utilities.

Being a public power utility means we're owned by the communities we serve, *not investors*. That local ownership allows us to focus on what matters most to our customers: keeping rates affordable, service reliable, and decisions made close to home.

This fall, we've celebrated our connection to the community through events like Community Night in Hydro Park, our Public Power Week Coloring Contest with 17

local classrooms, and the Business Appreciation Brat Fry. Together, we're celebrating the true power of community.

Watch this short video from the American Public Power Association (APPA) to learn more about what makes public power special.

APPA Video



YEAR-ROUND SALES TAX EXEMPTION

Effective October 1, 2025, sales tax will no longer be applied to residential electricity charges in accordance with Wisconsin State Law Act 15. Previously, this exemption applied only during the winter months (November through April), but it will now remain in effect year-round.

This change ensures that all residential electricity use is exempt from Wisconsin sales and use tax, helping customers save a little more every month.



NEED HELP WITH YOUR ENERGY BILL?

Join us for our in-person Energy Assistance Event on Thursday, November 20th from 8:30am - 1:30pm at the Kaukauna Public Library. An Energy Services representative will be available to help you apply for assistance and answer your questions.

Call 920-462-0234 to pre-register (*walk-ins welcome as space allows*).

Gift Card Giveaway!

First-time eligible applicants receive a \$50 KU gift card, and all eligible applicants will be entered to win one of three \$100 gift cards (must apply at the event).



APPLIANCE REBATES AVAILABLE

Planning to shop Black Friday or holiday deals? Choose appliances that deliver long-term savings on your energy bills. Look for the ENERGY STAR label. These models are 20–30% more efficient than standard ones.

KU offers rebates on qualifying ENERGY STAR washers, dryers, refrigerators, freezers, dishwashers, and more.

Check out our website for full rebate details.

[Appliance Rebate Info](#)

SAVE BIG WITH HOME ENERGY REBATES

You can now get Inflation Reduction Act (IRA) Home Energy Rebates instantly at retail stores and online! From heat pumps to stoves, insulation to wiring, these rebates make it easier and more affordable to upgrade your home.

Through the IRA Home Energy Rebate Program, you can save hundreds, even thousands, each year by improving your home's efficiency and comfort. Plus, if you schedule a home energy assessment, you could qualify for a \$500 instant discount and a \$150 tax credit.

[Explore Program Details](#)

SPREAD HOLIDAY CHEER WITH TOYS FOR TOTS!

Help make the holidays brighter for local children in need! Kaukauna Utilities is proud to serve as an official **Toys for Tots collection site** this season.

Bring a new, unwrapped toy to our main office by Friday, December 5th — and as a thank-you, you'll receive a free set of LED holiday lights!

Together, we can make a difference in our community and share the joy of the season.

Kaukauna Utilities is a community owned and operated electric and water utility, serving over 17,000 customers in the Kaukauna area.

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