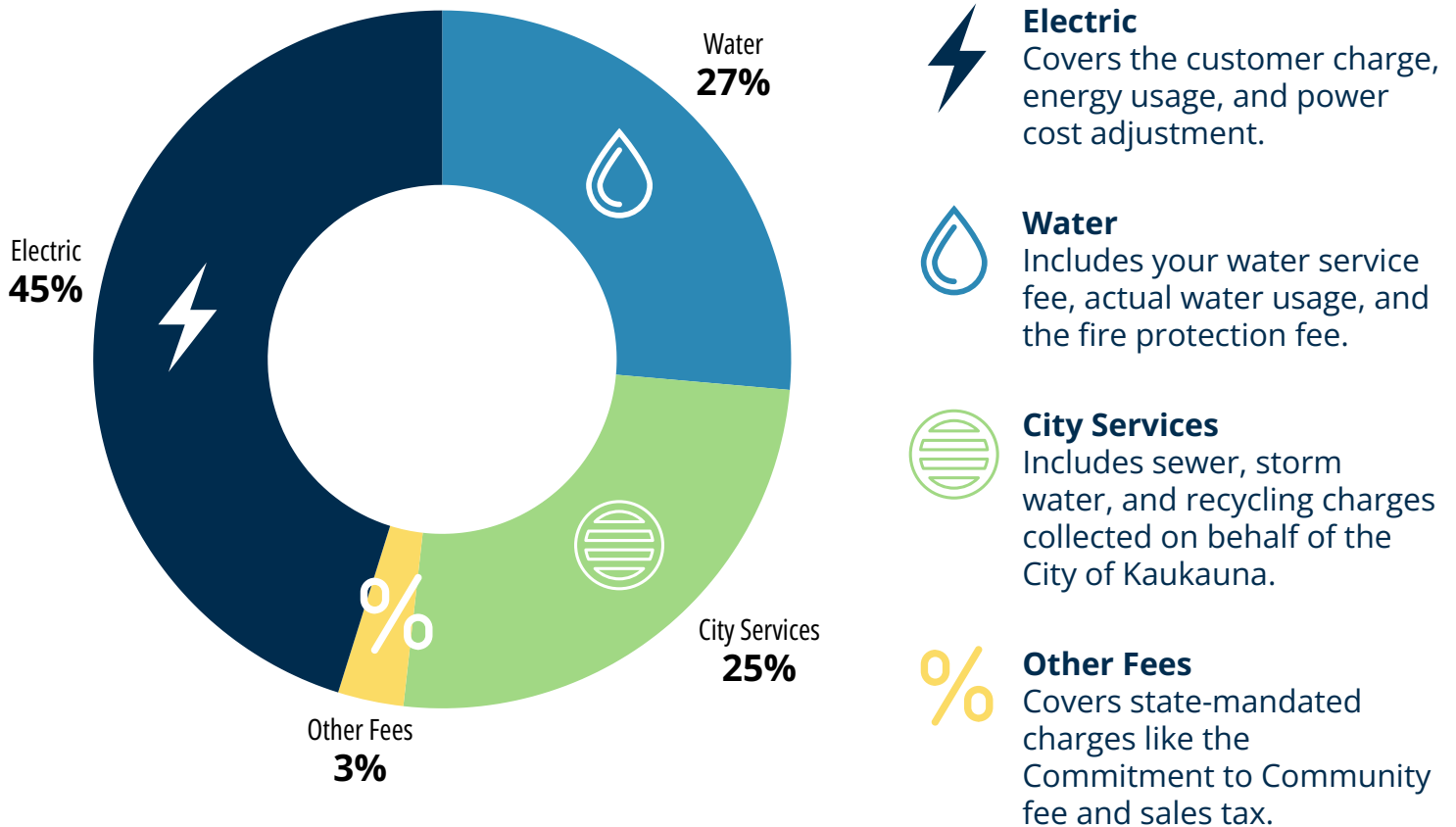


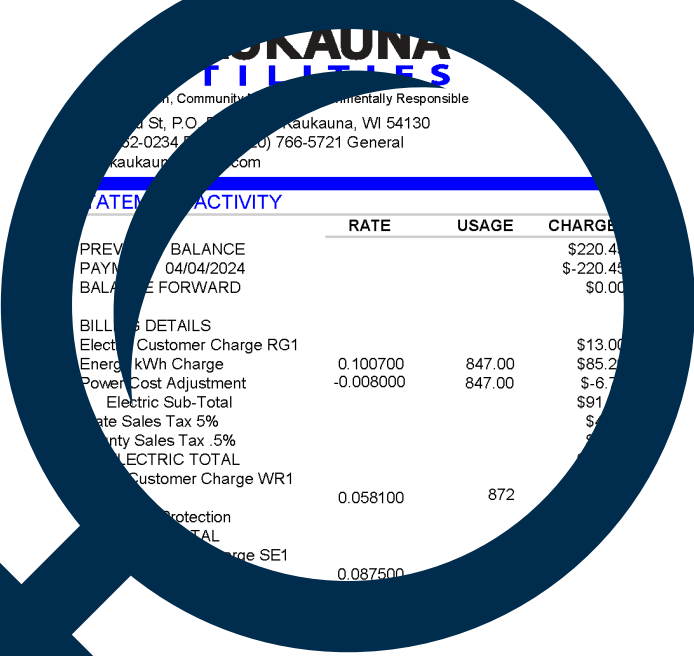
UNDERSTANDING YOUR UTILITY STATEMENT

Ever wonder where your monthly utility dollars go? There's more to your bill than just electricity - it also includes water service, city-related fees, and other shared community costs. While electricity is just one part of the total, this chart helps break down how your payment supports a range of essential services that keep things running smoothly.

Note - not all customers receive both electric and water services.



*Data based on 2024 customer charges - 710 kWh (electric)
and 408 cubic feet (water) average monthly usage.*



	RATE	USAGE	CHARGE
PREVIOUS BALANCE			\$220.44
PAYMENT 04/04/2024			\$-220.44
BALANCE FORWARD			\$0.00
BILL DETAILS			
Electric Customer Charge RG1			\$13.00
Energy kWh Charge	0.100700	847.00	\$85.20
Power Cost Adjustment	-0.008000	847.00	\$-6.70
Electric Sub-Total			\$91.50
State Sales Tax .5%			\$0.46
County Sales Tax .5%			\$0.46
ELECTRIC TOTAL			\$92.42
Public Fire Protection	0.058100	872	\$872.00
Refuse/Recycle Fee SE1	0.087500		\$0.09



Visit our website for further details!

UNDERSTANDING YOUR UTILITY STATEMENT



Electric

In addition to the customer charge and energy charges, the *Power Cost Adjustment* reflects monthly changes in costs such as fuel, wholesale power, and customer demand fluctuations, and is passed directly to you as a charge or credit.



Water

Water service is provided only to customers located within the City of Kaukauna.

Public Fire Protection fees are a fixed charge for Kaukauna water customers. It's used to fund hydrants for fire protection services.



City Services

Sewer charges apply to Kaukauna water customers only, are based on water use, and account for the largest share of the city services portion.

The *Storm Water* fee covers the City of Kaukauna's storm water utility.

Refuse/Recycle Fee – This monthly fee is billed to City of Kaukauna residents only and is for their refuse cart(s).

*KU partners with the City of Kaukauna to include these service fees on your utility statement, streamlining billing and reducing costs.



Other Fees

The *Commitment to Community* fee is state-mandated and helps fund Focus on Energy (the statewide energy efficiency and renewable energy program) and provides energy bill assistance to income-eligible households through Wisconsin Home Energy Assistance Program (WHEAP).