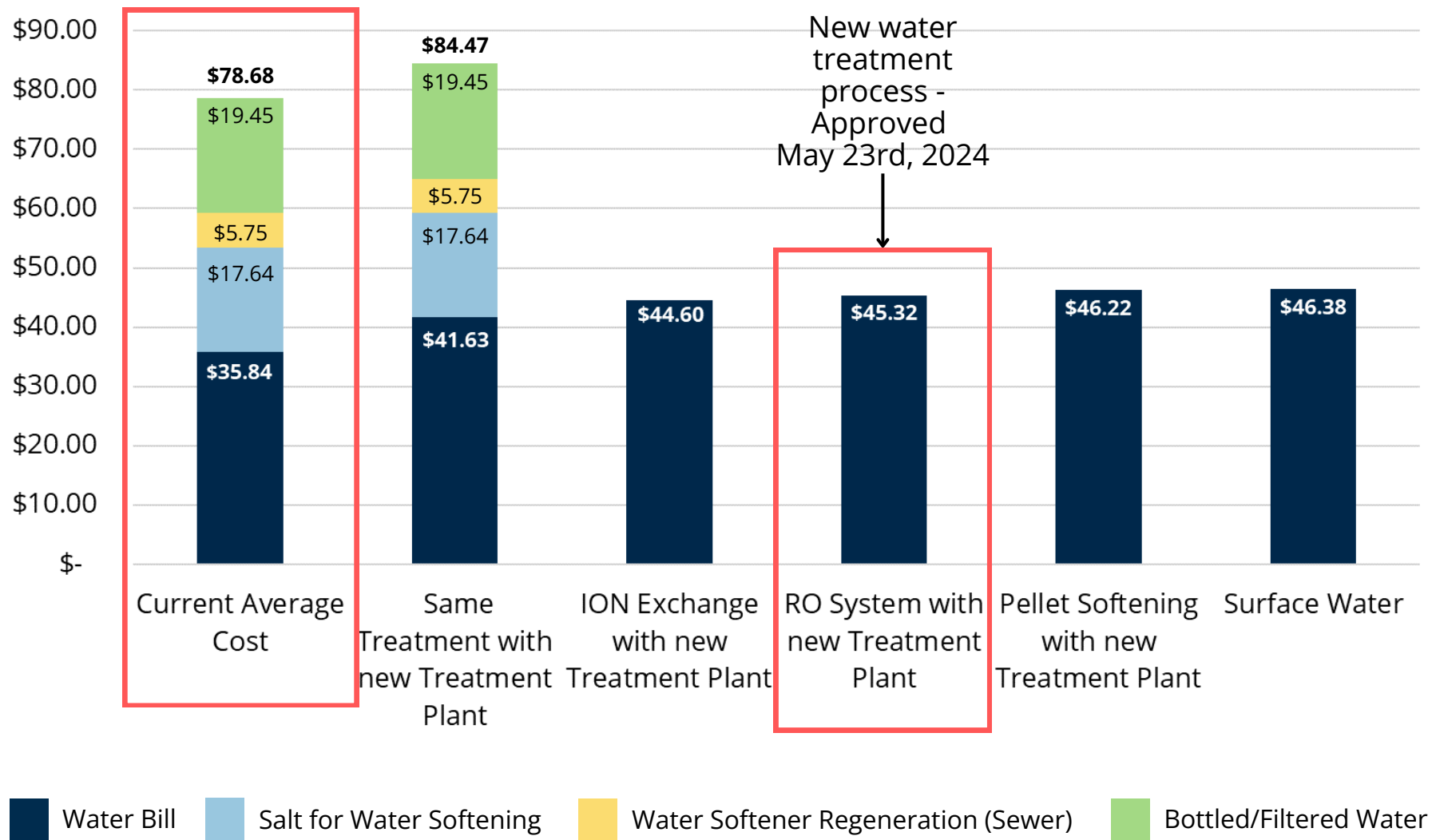


AVERAGE MONTHLY ALL-IN WATER COSTS FOR TYPICAL RESIDENTIAL CUSTOMER

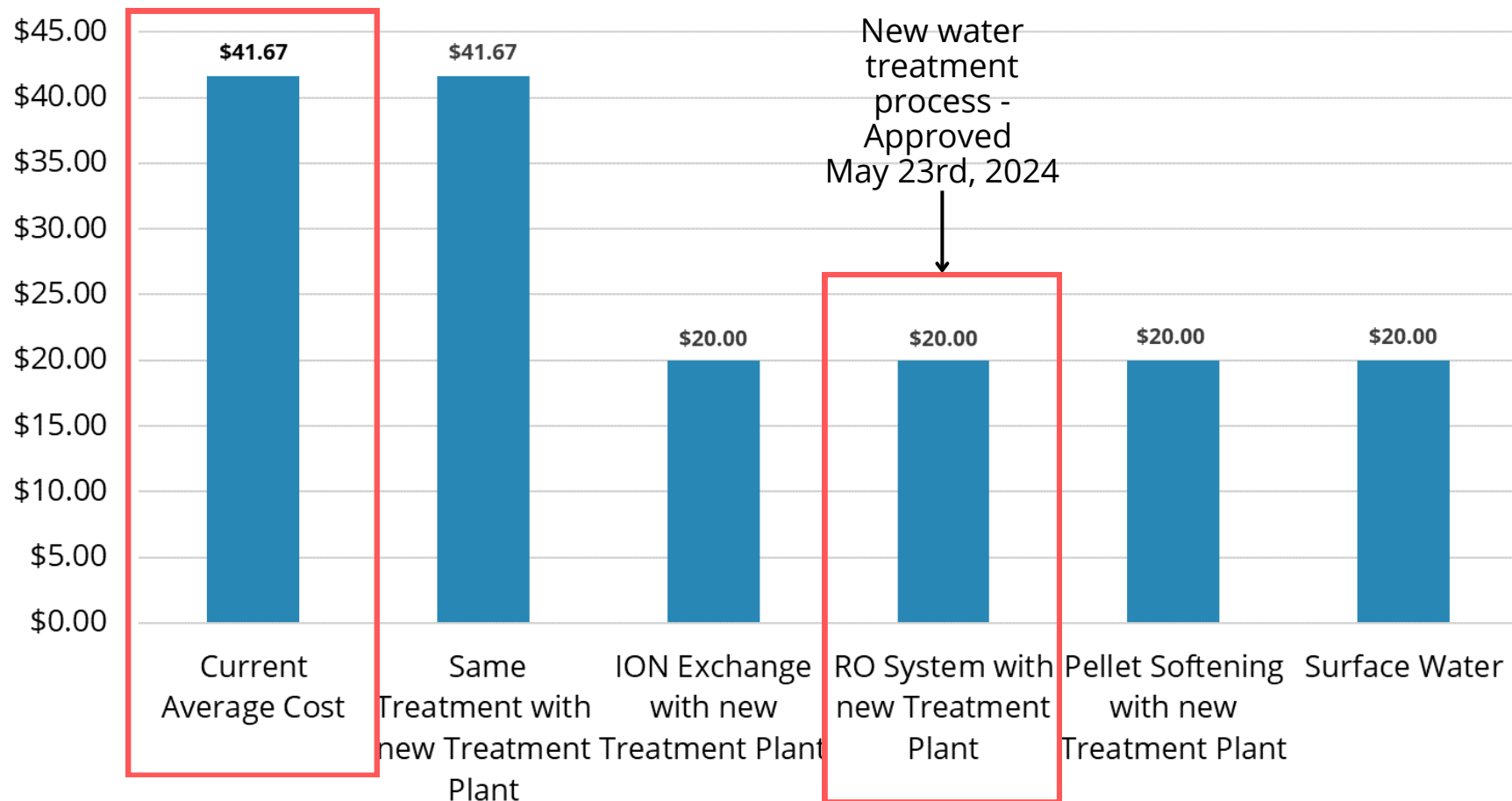
Current and Potential Water Treatment Options



Data shown is from the Water Quality & Customer Satisfaction Survey (winter 2024) and the water study performed by CBS Squared, Inc.

AVERAGE MONTHLY APPLIANCE REPLACEMENT COSTS FOR TYPICAL RESIDENTIAL CUSTOMER

Current and Potential Water Treatment Options



Data shown is from the Plumber Survey (winter 2024) conducted by CBS Squared, Inc. Survey includes eight local contractors and appliances referenced include water softeners, water heaters, dishwashers, and clothes washers. Does not include fixtures, such as kitchen and bathroom faucets, showers, toilets, and refrigerator dispensers.