

The logo features the text "KAUKAUNA UTILITIES" in a bold, black, sans-serif font, with the word "Connect" in a white, cursive script font below it, all contained within a black rectangular box.

KAUKAUNA UTILITIES

Connect

QUARTERLY NEWSLETTER

Welcome to the Kaukauna Utilities Connect - our quarterly newsletter to keep customers up-to-date on all things KU. If you have any suggestions for content you'd like to see presented, please feel free to reply to this email to give us your feedback.



Join us for our Customer and Community Appreciation Event on **Thursday, October 5th from 4:00pm – 6:00pm at Hydro Park.**

As your local utility, we are proud to serve the community with dependable electricity and water, personalized assistance, and local decision making. Help celebrate our decades of service with a customer and community appreciation event!

Event will include:

- **On The Fritz Concessions food truck** - update your contact information with us and receive a \$10 voucher to the food truck. They'll be set up in Hydro Park near our main office parking lot for the duration of the event.
- **Bucket truck rides** - while you wait for your food, enjoy the beautiful views of our community in a bucket truck ride with one of our crew members.
- **Giveaways** - get some KU goodies.
- And more!

This event is our way of saying THANK YOU for being a part of our community. Your support empowers us to keep providing you with reliable utility services. We can't wait to see you there!

EVENT DETAILS



PUBLIC POWER WEEK

October 1st - 7th, 2023 is Public Power Week. What does it mean to be a public power utility?

To Kaukauna Utilities, it means giving back to the community. It means providing clean energy options because we care about the local environment (after all, we live here too). It means having local crews to keep the lights on and water running. It means supporting community events, including the high school scholarship fund. It means we're here when you need us.

We're proud to be your public power utility!

[LEARN MORE HERE](#)



PRE-AUTHORIZED PAYMENT

Your Kaukauna Utilities bill can be paid each month by automatic withdrawal from your checking account. The pre-authorized payment plan will help you:

- Save time because there are fewer checks to write.
- Meet your commitment in a convenient and timely manner – even if you are on vacation or out of town.
- Maintain good credit – your payment is always on time and there are no lost or misplaced statements.
- Save postage.

[SIGN UP HERE](#)

EV INCENTIVE

Kaukauna Utilities offers electric vehicle (EV) owners a rebate for the purchase of a new EV Level 2 charger and installation station.



The maximum rebate amount is:

- \$400 for Wi-Fi enabled charging stations
- \$250 for non-Wi-Fi enabled charging stations

Visit the link below for more incentive details and the application.

[INCENTIVE APPLICATION](#)



BILL PAY ASSISTANCE

There are plenty of reasons you may need some relief. From the challenges of the pandemic to unexpected health issues to rising costs for basic living expenses. The good news is we can point you to solutions to help with your heating and electric bills.

Even if you can pay all your bills right now, you can still apply to keep from falling behind this winter season. Visit our website for further programs and resources.

[ASSISTANCE DETAILS HERE](#)

DID YOU KNOW

Did you know Kaukauna Utilities owns and operates seven hydroelectric plants along the Fox River?

KU harnesses the waters of the river to produce electricity. We have invested in upgrading and modernizing these facilities because, not only are they our lowest-cost power supply resource, they are also emissions-free. The electricity they generate meets more than 30% of our customers' total needs – one of the reasons our rates are among the lowest in the state!

Kaukauna Utilities is a community owned and

operated electric and water utility, serving over
16,000 customers in the Kaukauna area.

Kaukauna Utilities

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General

Call (920) 766-5721

Power Outages/Emergencies

Call (920) 766-5988

Billing/Customer Service

Call (920) 462-0234

