

Residential Service – RG1		
Customer Charge	This rate is applied to residential single-phase customers for ordinary household purposes. Single-phase motors may not exceed 5 horsepower individual-rated capacity without utility permission.	
Single Phase		\$13.00
Three Phase		\$25.00
Energy Charge	\$0.1007/kWh	
Energy is subject to Power Cost Adjustment (PCAC)		
Residential Service-Optional Time of Day – RG2		
Customer Charge	This rate schedule is optional to all RG1 customers. On-peak is defined as 8:00 am to 8:00 pm Monday through Friday, excluding the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day, or the day designated to be celebrated as such. Customers must apply for RG2 and remain on this rate schedule for a minimum of one year. Any customer choosing to be billed RG2 waives all rights to billing adjustments arising from a claim that the bill for service would be less on a different rate schedule. According to Wis. Admin. Code § PSC 113: The Utility will review RG2 billings on an annual basis.	
Single Phase		\$13.00
Three Phase		\$25.00
Energy Charge		
On-Peak	\$0.1729/kWh	
Off-Peak	\$0.0640/kWh	
Energy is subject to Power Cost Adjustment (PCAC)		
General Service – GS1		
Customer Charge	This rate is applied to single and three-phase customers for commercial, institutional, government, farm and other purposes. The monthly Maximum Measured Demand of customers on GS1 rate shall not exceed 50 kilowatts for three or more months in a consecutive 12-month period. GS1 customers shall be transferred to the appropriate demand rate class as soon as the application conditions of that rate class are met.	
Single Phase		\$16.00
Three Phase		\$25.00
Energy Charge	\$0.1063/kWh	
Energy is subject to Power Cost Adjustment (PCAC)		
General Service-Optional Time of Day – GS2		
Customer Charge	This rate schedule is optional to all GS1 customers. On-peak is defined as (same as RG2). Customers must apply for GS2 and remain on this rate schedule for a minimum of one year. Any customer choosing to be billed GS2 waives all rights to billing adjustments arising from a claim that the bill for service would be less on a different rate schedule. According to Wis. Admin. Code § PSC 113: The Utility will review GS2 billings on an annual basis.	
Single Phase		\$16.00
Three Phase		\$25.00
Energy Charge		
On-Peak	\$0.1879/kWh	
Off-Peak	\$0.0563/kWh	
Energy is subject to Power Cost Adjustment (PCAC)		
Small Power Service – CP1		
Minimum Charges	This rate is applied to customers for all types of service if their monthly Maximum Measured Demand is in excess of 50 kilowatts (kW) per month for three or more months in a consecutive 12-month period, unless the customer exceeds the application conditions of the Large Power-Time of Day schedule. Customers billed as CP1 shall continue to be billed on this rate until their monthly Maximum Measured Demand is less than 50 kW per month for 12 consecutive months.	
Customer Charge		\$50.00
Distribution Demand Charge		\$1.50/kWh
Energy Charge		\$0.0594/kWh
Energy is subject to Power Cost Adjustment (PCAC)		
Demand Charge	\$9.00/kWh	
Maximum Measured Demand in any month shall be that demand in kilowatts necessary to supply the average kWh's in 15 consecutive minutes of greatest consumption of electricity.		
Energy Limiter Charge	\$0.1208/kWh	
For each month, the customer shall be billed the lesser of 1) the amount for the Energy Limiter, and 2) the amount for Energy Charge plus Demand Charge.		
Small Power-Optional Time of Day – CP1T		
Minimum Charges	This rate schedule is optional to all CP1 customers. On-peak is defined as (same as RG2). Customers must apply for CP1T and remain on this rate schedule for a minimum of one year. Any customer choosing to be billed CP1T waives all rights to billing adjustments arising from a claim that the bill for service would be less on a different rate schedule. According to Wis. Admin. Code § PSC 113: The Utility will review CP1T billings on an annual basis.	
Customer Charge		\$50.00
Distribution Demand Charge		\$1.50/kWh
Energy Charge		
On-Peak		\$0.0743/kWh
Off-Peak	\$0.0516/kWh	
Energy is subject to Power Cost Adjustment (PCAC)		
Demand Charge	\$9.00/kWh	
Maximum Measured Demand in any month shall be that demand in kilowatts necessary to supply the average kWh's in 15 consecutive minutes of greatest consumption of electricity.		
Power Cost Adjustment Clause (PCAC)		
All energy sales are subject to a positive or negative fuel cost adjustment charge equivalent to the amount by which the current cost of power (per kWh of sales) is greater or lesser than the base cost of power purchased and produced (per kWh sales). The base cost, effective September 1, 2022, is \$0.0557/kWh.		
Wisconsin State & County Sales Tax		
All sales of electrical energy are subject to 5.5% sales tax. However, a law (\$77.54(30)) was enacted in February 1979 providing a Sales and Use Tax Exemption for electricity sold for residential or farm use during the months of November through April.		



Customer Driven, Community Minded,
Environmentally Responsible

Kaukauna Water Rates

Most Recent Date of Change: Effective 10/16/2023

Monthly Service Charges: General Service – Metered – Mg-1					
Water Meter Size in Inches	Customer Charge	Public Fire Protection Charge	Water Meter Size in Inches	Customer Charge	Public Fire Protection Charge
5/8	\$12.60	\$15.55	3	\$83.00	\$235.00
3/4	\$12.60	\$15.55	4	\$123.00	\$388.00
1	\$20.00	\$39.00	6	\$196.00	\$772.00
1 1/4	\$27.00	\$58.00	8	\$290.00	\$1,235.00
1 1/2	\$34.00	\$79.00	10	\$418.00	\$1,853.00
2	\$50.00	\$126.00	12	\$547.00	\$2,475.00

Monthly Volume Charges: Cubic Feet Used		
First	1,400 Cubic Feet	BLK 1
Next	12,000 Cubic Feet	BLK 2
Over	13,400 Cubic Feet	BLK 3

City of Kaukauna Rates

The following charges are authorized by the Kaukauna City Council. Kaukauna Utilities is a billing and collection agent for the City of Kaukauna. Collections are remitted monthly to the City Treasurer.

Kaukauna Sewer Rates – Most Recent Date of Change: Effective 07/01/2023	
Sewer User's Fee	\$8.75/100 Cubic Feet of metered water consumption
Plus Customer Charge/Meter	\$3.00/month
Summer Sewer Adjustment	Residential customers will not pay more than 120% of their prior winter's consumption. Winter months are defined as October through April.

Kaukauna Storm Water Rates - Most Recent Date of Change: Effective 08/01/2023	
User's Fee	\$9.80/Equivalent Runoff Unit (ERU) on impervious surfaces
Single Home	1.0 ERU
Duplex/Side	0.6 ERU
Other	1.0 ERU/2,944 square feet of impervious surfaces

Kaukauna Refuse/Recycle Fee - Most Recent Date of Change: Effective 05/01/2013	
Customer Charge/Refuse Container	\$5.00/Month

General Information

Customer Service & Billing Department:	Phone #: 920-462-0234	Email: kumail@ku-wi.org	Business Hours: Monday - Friday 7:30 am to 4:00 pm Lobby Hours: Monday – Thursday 9:00 am to 4:00 pm and Friday 9:00 am to 12:00 pm
Electric and water meters are read and billed monthly. If payment is not received within 20 days from the date of issuance, a charge of 1% per month will be added to the total unpaid balance, including unpaid late payment charges. Pursuant to Wis. Admin. Code § 113, the customer may receive a written notice no sooner than 20 days after the bill is issued and, unless payment or a satisfactory deferred payment arrangement is made within 10 days, service may be disconnected.			
A \$25.00 fee will be charged for each payment returned due to insufficient funds or incorrect banking information. All payments are processed the day we receive them. Postdated checks are not accepted.			

Payment Options

Pre-Authorized Payment	Convenient and no cost to customers. You'll still receive a monthly bill, but we'll automatically deduct the balance from your bank account one business day prior to the due date. The form is available on our website www.kaukaunautilities.com under Services, Payment Information, Pre-authorized Payment.
Online Payment Through Your Financial Institution	Most banks offer an online bill payment feature on their website free of charge. <i>Please note this service is administered & maintained by your financial institution.</i>
Payments by U.S. Mail or Dropbox (Check) or In-Person Payments (Cash or Check)	Cash or check payments are accepted in the office located at 777 Island Street, Kaukauna. A drop box is also available. We do not recommend using the drop box for cash payments. Payments can be mailed to Kaukauna Utilities, P.O. Box 1777 Kaukauna, WI 54130. Please provide your billing statement stub for faster processing.
Credit Card, Debit Card, or Electronic Check (This payment type is NOT accepted at the office)	Paymentus Corporation, a third-party automated payment service, accepts Visa, MasterCard, Discover and electronic checks. Pay online at www.kaukaunautilities.com or by phone at 1-877-360-3485.