



## KAUKAUNA UTILITIES *Connect*

### QUARTERLY NEWSLETTER

*Welcome to the Kaukauna Utilities Connect - our quarterly newsletter to keep customers up-to-date on all things KU. If you have any suggestions for content you'd like to see presented, please feel free to reply to this email to give us your feedback.*



### BILL PAY ASSISTANCE AVAILABLE

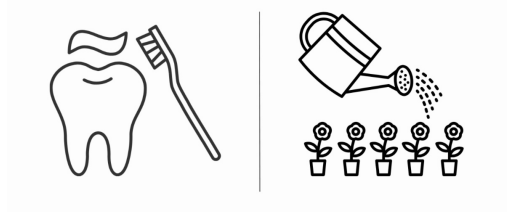
Help with your utility bill is within easy reach!

The moratorium on residential service disconnection ends April 15th each year.

Customers with a past due balance are encouraged to contact Kaukauna Utilities Customer Service Department for payment arrangements. We understand customers have unique circumstances and hardships. Our goal is not to disconnect, but to be flexible and work with each individual customer's needs. Our friendly customer service staff is available Mon - Fri, 7:30am – 4:00pm, at 920-462-0234.

If you know someone in need of assistance, please pass along this information!

### BILL PAY ASSISTANCE AGENCIES



## DRINKING WATER WEEK - COLORING CONTEST

Taking place May 7th-13th, Drinking Water Week is a celebration recognizing the vital role water plays in everyday life.

Children ages 4-12 are welcome to participate in our Drinking Water Week coloring contest for a chance to win Chamber Bucks! Contest entries due Friday, May 5th.

[CONTEST DETAILS](#)



## HYDRANT FLUSHING

The Kaukauna Utilities Water Department will begin residential spring hydrant flushing on **Monday, April 10th**.

Flushing will be done during daylight hours from 7:30am to 3:00pm and will take approximately three weeks to complete.

[MORE INFORMATION HERE](#)

## PFAS SAMPLING

As required by the DNR, Kaukauna Utilities submitted drinking water samples for laboratory analysis of two perfluoroalkyl and polyfluoroalkyl substances (PFAS).

Perfluorooctanoic Acid (PFOA) and Perfluorooctane Sulfonic Acid (PFOS) levels were ***below the laboratory detection limit in all drinking water***



*samples collected.*

Details available on our website.

**PFAS FAQ**

## DID YOU KNOW?

Kaukauna Utilities is managed and operated by a seven member Utility Commission. The Commission is appointed by the City Council, including the City of Kaukauna Mayor and Board of Public Works Chairman.

We invite you to attend one of our monthly Commission meetings and provide public comment. Meetings are held the third Wednesday of each month beginning at 4:00pm (unless otherwise noted) at the Kaukauna Utilities main office building - Commission Chambers, 777 Island Street, Kaukauna.

**KU COMMISSION**

**Kaukauna Utilities is a community owned and operated electric and water utility, serving over 16,000 customers in the Kaukauna area.**

**Kaukauna Utilities**

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**General**

Call (920) 766-5721

**Power Outages/Emergencies**

Call (920) 766-5988

**Billing/Customer Service**

Call (920) 462-0234

