

KAUKAUNA UTILITIES

Connect

QUARTERLY NEWSLETTER

Welcome to the Kaukauna Utilities Connect - our quarterly newsletter to keep customers up-to-date on all things KU. If you have any suggestions for content you'd like to see presented, please feel free to reply to this email to give us your feedback.



SAVE THE DATE - OCTOBER 4th + 5th

Kaukauna Utilities is hosting a Public Power Week event to celebrate the benefits of a local utility! Stop by Hydro Park on Tuesday, October 4th between 4:00pm - 5:30pm for tours of Badger Hydro Plant, bucket truck rides, popcorn, water conservation kits, some great giveaways, and more! Following the open house, we will host a Community Conversation with your Local Utility from 5:30pm – 6:30pm in Commission Chambers at the KU main office building. Have questions or concerns? Be sure to attend this event! Can't make it on October 4th? We are hosting a separate community conversation on October 5th at 11:00am.

Have questions/topics/concerns you'd like addressed at the Community Conversation event? Let us know by replying to this email.

EVENT DETAILS

KAUKAUNA UTILITIES
Customer Driven. Community Model. Environmentally Responsible.
777 Island St. P.O. Box 1777, Kaukauna, WI 54130
(920) 462-0234 Billing, (920) 766-5721 General
www.kaukaunautilities.com

Customer: CUSTOMER NAME 123456789
Account Number: 123456789
Service Address: 123 MAIN STREET
Statement Date: 10/24/2022
Bill Type: REGULAR

STATEMENT ACTIVITY

	RATE	USAGE	CHARGES
PREVIOUS BALANCE			\$220.45
PAYMENT 05/08/2022			\$-220.45
BALANCE FORWARD			\$0.00
BILLING DETAILS			
Electric Customer Charge R01			\$5.00
Energy kWh Charge	0.07000	847.00	\$59.49
Power Cost Adjustment	-0.008000	847.00	\$-6.78
Electric Sub-Total			\$57.71
State Sales Tax 5%			\$2.89
County Sales Tax 5%			\$2.89
ELECTRIC TOTAL			\$63.49
Water Customer Charge WVR1			\$10.56
Water Usage	0.030000	872	\$24.27
Public Fire Protection			\$12.30
WATER TOTAL			\$47.13
Sewer Customer Charge SE1			\$3.00
Sewer Consumption	0.070000	865	\$60.05
Storm Water			\$3.00
SEWER TOTAL			\$66.05
Refuse Recycling			\$5.00
Commitment to Community			\$1.12
CURRENT CHARGE			\$231.35
TOTAL AMOUNT DUE			\$231.35

Default and return this portion. Make checks payable to Kaukauna Utilities.

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24/7 Automated Payments: 1-877-390-3485
Account Number: 123456789
Service Address: 123 MAIN STREET
Statement Date: 10/24/2022

DUE DATE: 11/14/2022 AMOUNT DUE: \$231.35
AMOUNT ENCLOSED:
AFTER DUE DATE: \$233.66

CUSTOMER NAME
123 MAIN STREET
KAUKAUNA WI 54130

KAUKAUNA UTILITIES
PO BOX 1777
KAUKAUNA, WI 54130-7077

UNDERSTANDING YOUR BILL

Wondering what certain charges are for on your monthly utility statement? We broke it down for you. Visit our website to learn about each individual charge on your bill. Still have questions? Our friendly customer service staff are always happy to answer customer questions. Call them at 920-462-0234.

[LEARN MORE](#)



HYDRANT FLUSHING

The Kaukauna Utilities Water Department will begin residential fall hydrant flushing on Monday, September 26. Flushing will be done during daylight hours from 7:30am to 3:00pm and will take approximately three weeks to complete.

[FURTHER DETAILS](#)

STRATEGIC INTENT

At KU, our mission is simple and straightforward: Kaukauna Utilities enhances quality of life and strengthens the communities we serve.

Check out our **2025 Strategic Intent** which includes our values, focus



**PLAN
FOR
THE
FUTURE**

areas, goals, and more. Our priority is serving you, our customer, and this Strategic Intent is a clear pathway to do just that!

STRATEGIC INTENT

DID YOU KNOW?

Did you know Kaukauna Utilities celebrated our 110th anniversary in 2022?

Kaukauna Utilities was founded in 1912 by the citizens of Kaukauna. While a lot has changed, the focus of Kaukauna Utilities has not. Today, Kaukauna Utilities still offers its residents some of the lowest electric rates in the state – rates significantly lower than those in territories that are served by investor-owned utilities.

MORE KU HISTORY

Kaukauna Utilities is a community owned and operated electric and water utility, serving over 16,000 customers in the Kaukauna area.

Kaukauna Utilities

777 Island Street
PO Box 1777
Kaukauna, WI 54130-7077

kaukaunautilities.com

kumail@ku-wi.org

General

Call (920) 766-5721

Power Outages/Emergencies

Call (920) 766-5988

Billing/Customer Service

Call (920) 462-0234

