



KAUKAUNA UTILITIES

In accordance with the Federal Trade Commission (FTC) Red Flag Rule, Kaukauna Utilities requires proof of identity for all customers. This policy is designed to detect, prevent and mitigate Identity Theft in conjunction with opening and maintaining a utility account.

Questions can be directed to our customer service department at 920-462-0234 during our office hours Monday through Friday 07:30 am to 04:00 pm.

Diane Hermsen
Customer Service Supervisor

Validate identity for an existing account

Name on account _____
First M Last

Account # _____ - ____ or Service Address _____

Own___ Rent___ Landlord Name: _____

Mailing Address (If different than service address): _____

Home Phone _____ Cell Phone _____

Email address _____

Driver's License Number _____ SSI# _____

Mother's Maiden Name or Password You will remember _____ Date of Birth _____

Signature _____ Date _____

Signature indicates responsibility for charges incurred.

Adding a name to an existing validated customer account

Current account holder name _____
First M Last

Account # _____ - ____ or Service Address _____

Own___ Rent___ Landlord Name: _____

Mailing Address (If different than service address) _____

Name to add _____ Home Phone _____ Cell Phone _____
First M Last

Email address _____

Driver's License Number _____ SSI# _____

Mother's Maiden Name or Password You will remember _____ Date of Birth _____

Signature of name to be added _____ Date _____

Signature indicates responsibility for charges incurred.

Signature of current account holder _____ Date _____

Signature acknowledges addition of name above to your account. Must be signed to add name to account.

For office use: Validated by _____ Customer # _____ Entered by _____ Date _____

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