



Customer Driven, Community Minded, Environmentally Responsible

## Boil/Bottle Water Advisory

### Loss of System Pressure in the City of Kaukauna

This morning, the City of Kaukauna experienced a loss of system pressure due to a construction related water main break. The City has identified all areas south of the Fox River as being potentially affected. When the water pressure drops below a certain point in the distribution system, the Department of Natural Resources requires a "boil/bottled water" notice to be issued.

#### What precautions should be taken at this time?

**Ice, food, and any beverages prepared with unsafe water must be discarded.** You should boil or use commercially bottled water for drinking, food preparation, and making ice. If you boil water, the water should be heated to a rolling boil for at least **ONE** minute before use. Ice should be made from boiled or bottled water.

#### What is being done to correct the problem?

We have isolated the water main break and have restored pressure to the areas affected. We have begun flushing the water mains and the storage facilities in the area that lost pressure to remove potentially contaminated water and to reestablish the disinfectant residuals in these areas. We are also in the process of collecting water samples. We will do this on two consecutive days under the direction of the DNR. When the DNR notifies us that the boil/bottled water advisory is no longer necessary, we will notify the public by running radio and TV spots and posting the information on our website at [www.ku-wi.org](http://www.ku-wi.org).

The water main where the break occurred will remain valved off until it is repaired.

#### If you have questions regarding the safety of our drinking water, please contact:

Kaukauna System Operations  
Kevin Obiala

(920) 766-5988

(920) 462-0233

Name of Responsible Person

Area Code-Telephone Number

777 Island Street

Kaukauna

WI 54130

Street Address

City

State

Zip

I certify that the information and statements contained in this public notice are true and correct and have been provided to consumers in accordance with the delivery, content, format, and deadline requirements in Subchapter VII of ch. NR 809, Wis. Adm. Code.

X

*Kevin M. Obiala*  
Signature

*6/26/17*  
Date

Tier 1 Notice

**\*\*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.**